

Contract Sign Date: July, 2017
 Projected Project Completion: June, 2018
 Unit Count: 1,481

Estimated Shadow Wood Project Timeline

Owner	Hotwire Activity	Jul-17	Aug-17	Sep-17	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18	Apr-18	May-18	Jun-18
1	Sales	Contract signed											
2	Shadow Wood	Resident Directory with names, addresses and contact information											
3	Shadow Wood	Resident seasonality data by month											
4	Shadow Wood	List of community BOD member names and positions											
5	Shadow Wood	Floor plans for each unit type	N/A										
6	Construction	Develop Hotwire construction and fiber plan											
7	Shadow Wood	Shadow Wood approval of Hotwire construction and fiber plan											
8	Construction	Create Bill of Materials											
9	Construction	Apply for Permits for ROW Fiber Construction											
10	Construction	Off property fiber plant construction											
11	Launch	Weekly launch progress report begins											
12	Launch	Launch Hotwire website for Shadow Wood											
13	Launch	Provide product and service materials											
14	Launch	Assign Launch Account Manager											
15	Construction	On property fiber plant construction											
16	Construction	In-home fiber installations											
17	Launch	Host Town Hall meeting with residents											
18	Launch	Call residents to schedule in-home survey appointments											
19	Launch	Conduct home survey appointments											
20	Installation	Select installation technician teams											
21	Construction	Common area fiber installations											
22	Launch	Call residents to schedule installation appointments											
23	Launch	Call residents to schedule education appointments											
24	Installation	Resident installations											
25	Installation	Installation quality control visits											
26	Launch	Installation follow up calls by Launch Account Manager											
27	Launch	Fision Education appointments											
28	Construction	Install common area WiFi and TV services											
29	Launch	Assign Account Manager (post-launch)											
30	Launch	Activate community TV channel											
31	Launch	Property hand-off from Launch to Operations											