



The 2019 SWCA Residents' Survey

"Roadmap for Action Items".

Now that the 2019 Residents' Survey has been completed and the results presented on March 26th at the SWCA Board meeting, several committees (existing and new) are now in the process of examining the findings and determining what actions are required. These include

- Gatehouse Operations/ Roving Patrols
- Landscape/Hardscape [Includes the segment about Road Noise or Sight Lines]
- Hotwire
- Website
- Branding and Communications
- Hurricane Preparedness

Should more teams be needed, individuals will be selected from the over 100 residents that indicated they would be interested in joining a Community Association committee. Again, many thanks to all those expressing a willingness to assist in this way.

The various committees will examine both the answers to the structured questions as well as the written verbatim responses, in order to formulate their conclusions and recommendations

Each committee will discuss and prioritize those issues requiring action and implementation.

If a more thorough investigation of any issues raised by residents is required e.g. perimeter walls along Three Oaks/ Williams Road or infra-red perimeter monitoring, it may be necessary to involve external consultants to determine the most suitable cost-effective solution, which would then be presented to residents. As always, any potential high cost item will be fully discussed and put to residents for a vote.

The information emerging from the committees will be summarized and sent to residents sequentially as "burst" emails over the coming weeks and months to avoid data over-load!

These reports will also be placed on the website for resident access.

Although not finalized, it is felt that it would be beneficial to have another SWCA Residents Survey in 2021 so that the actions taken by the board and management as a result of the 2019 Survey can be assessed and measured once more. Following that it may not be necessary to follow up with another survey until 2024 or beyond. Once again, we thank residents for their very active participation in this 2019 Residents' Survey.